(518) 273-2201

VILLAGE OF GREEN ISLAND
20 CLINTON STREET
GREEN ISLAND, N.Y. 12183

November 9, 2026

Re: NOTICE TO RESIDENTS – WATER METER UPGRADES AND BILLING

The Village of Green Island recently completed upgrades to residential and commercial water meters. Since the installation of the new meters, some property owners have noticed a significant increase in their water bills. We would like to provide some background information and explain why this may have occurred.

In December 2024, the Village completed a Strategic Infrastructure Plan and Feasibility Study of its water and sewer systems. Through this process, significant water loss was identified within the Village's distribution system, meaning a substantial amount of treated water was being produced but not accounted for. As part of the recommendations, the Village pursued the replacement of aging water meters and conducted acoustic testing to identify and repair several water main breaks.

Many of the previous meters were outdated. As a result, actual water consumption may not have been accurately reflected in previous bills. The new meters utilize advanced technology that provides more accurate readings and allows the Village to monitor water usage and daily consumption fluctuations. For some properties, the recent bills may reflect actual water usage more accurately than in the past. While this adjustment may result in an initial increase, we anticipate billing to become more consistent as actual usage is established over time.

We understand that an unexpected increase in your water bill can be concerning. If you believe your bill is inaccurate or have questions about your water usage, please contact the Village Office at 518-273-2201.