

April 11, 2025

RE: Charter Communications – Upcoming Change

Dear Municipal Official:

Spectrum Northeast, LLC (“Spectrum”), is notifying its customers that ShopHQ ceased programming on or around April 1, 2025, without any notice to Spectrum. The channel has been slated with the following message, “*ShopHQ stopped providing programming on our lineup. Viewers can watch it live online at shophq.com. We carry other home shopping programming networks on our lineup, including HSN, JTV & QVC.*” This change is out of Spectrum’s control. If ShopHQ is unable to restore its programming, Spectrum will take steps to drop the channel on May 5, 2025.

If you have any questions, please feel free to contact me at 315-634-6170 or via email at [Alice.Kim@charter.com](mailto:Alice.Kim@charter.com).

Sincerely,



Alice J. Kim  
Director, Government Affairs  
Charter Communications