



March 1, 2022

Re: Charter Communications – Upcoming Changes

Dear Franchise Official:

We value our customers and are committed to providing them with the latest products and technology. Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and they continue to rise. Despite our best efforts, programming fees and other rising costs have impacted our pricing, resulting in in changes to the rates we charge our customers.

Customers are being noticed via bill message regarding the following pricing changes that take effect on or after April 1, 2022. Note that these increases will not affect current customers’ promotional rates until the end of the promotional period.

| Services/Products/Equipment | Change |
|------------------------------------|-----------------------------------------|
| Broadcast TV Surcharge | Will increase by \$3.01/month. |
| Spectrum TV Select | Will increase by \$3.00/month. |
| Spectrum TV Silver | Will increase by \$8.00/month. |
| Spectrum TV Gold | Will increase by \$8.00/month. |
| Spectrum TV Latino Tier | Will increase by \$2.01/month. |
| Spectrum Mi Plan Latino | Will increase by \$5.00/month. |
| Spectrum TV Choice | Will increase by \$5.00/month. |
| Spectrum Lifestyle Plan | Will increase by \$5.00/month. |
| Spectrum TV Bundle Discount | Discount will decrease by \$6.00/month. |
| Spectrum Digital Receivers | Each will increase by \$1.00/month. |
| Spectrum Digital Terminal Adapters | Will increase by \$1.00/month. |
| Cable Cards | Will increase by \$0.95/month. |

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| Unreturned Spectrum Digital Receivers | Will decrease by \$6.00. |
| Unreturned Spectrum EPON Optical Network Unit (Ethernet Passive Optical Network) | Will decrease by \$165.00. |

We remain committed to providing excellent communications and entertainment services in your community. If you have any questions about this change, please feel free to contact me at 518-640-8575 or via email at Kevin.Egan@charter.com.

Sincerely,



Kevin Egan
Director, Government Affairs
Charter Communications