

GREEN ISLAND POWER AUTHORITY

NOTICE TO RESIDENTIAL AND SMALL BUSINESS ELECTRIC CUSTOMERS

Moratorium on Electric Service Termination and Opportunity for Deferred Payment Agreements

On May 11, 2021 Governor Cuomo signed into law amendments to the Public Service Law that prevent municipalities and public utilities from terminating electric service provided to residents and small businesses with twenty-five or fewer employees for non-payment during the COVID-19 state of emergency.

All electric suppliers must notify residential and small business customers of the protections afforded under the law.

Please be advised that service termination is prohibited for an additional 180 days after either the COVID-19 state of emergency expires or December 31, 2021, whichever is earlier, for those residential and small business customers who have experienced a change in financial circumstances due to the COVID-19 state of emergency. If you are a resident or small business that has experienced a change in financial circumstances due to the COVID-19 state of emergency and would like to request relief from service termination during the 180 days after the COVID-19 state of emergency expires, you must contact Lynn McGivern, Billing Supervisor, at 518-273-2201.

Please be further advised that the law ***does not eliminate a customer's obligation to pay accrued charges.*** However, customers who have experienced a change in financial circumstances due to the COVID-19 state of emergency must be provided with the opportunity to enter into a deferred payment agreement without the imposition of deposits, late fees, or penalties.

If you are a residential or small business customer who has experienced such a change in financial circumstances and wish to enter into a deferred payment agreement to address any outstanding or accrued payments, you must contact Lynn McGivern, Billing Supervisor, at 518-273-2201. Additional information and supporting documentation from customers seeking to enter into a deferred payment agreement may be required.

Customers that do not request protection from service termination or do not enter into a deferred payment agreement, will be subject to regular service termination procedures upon the expiration of the Public Service Law's protections.

Please direct all other questions and concerns to Kristin Swinton, CEO, at 518-271-9397.